

SCHEDULES

29 October 2020 - 10:00

Welcome

Session - - 60.0 mins - Plenary Room Day 1

10:00

[Welcome Address](#)

[Brett de Hoedt](#)

Brett is once again strutting our online stage as MC. He aims to bring energy, curiosity and humour to proceedings.

Warning: there will be audience participation! When off-stage Brett consults to the nonprofit sector on marketing, media and communications. He also hosts 'The Hardest Word' a podcast featuring real people from around the world making real apologies.

10:10

[Welcome to Country](#)

[Jade Kennedy](#)

10:25

[Welcome by MCCI](#)

[Ken Habak OAM](#)

10:30

[COVID-19: The Greatest Communications Campaign We Never Had](#)

[Brett de Hoedt](#)

COVID-19 required a timely, attention-grabbing and evolving communications campaign reaching every community in the land. Eight months on, we're still waiting for it.

What mistakes were made and what can we learn from them? How could governments communicate to CALD and other minority communities in ways that made a difference and saved lives?

Brett de Hoedt has consulted with more than 1000 non-profits working in public health, behaviour change and political campaigns.

29 October 2020 - 11:00

Morning Tea

Session - - 10.0 mins - Plenary Room Day 1

29 October 2020 - 11:10

Session 1

Session - - 100.0 mins - Plenary Room Day 1

11:10

[Creating an Inclusive Organisational Mindset - Leadership Matters](#)

[Dr Nita Mosby Tyler](#)

This keynote takes participants on a journey of “deconstructing” the real meaning of equity, inclusivity, and diversity – and how these concepts show up in the workplace. We will explore the ways in which seemingly small decisions in the office can have significant and meaningful impact within an organization. This keynote is designed to inspire and energize participants to leverage their skills as both leaders and colleagues in the journey to create more equitable workplaces.

12:10

[Who We Are in This Room](#)

[Rezza Moieni, Peter Mousaferiadis](#)

In this activity-based learning session, Cultural Infusion will explore the importance of benchmarking workforce diversity to the community, explore the benefits that mutuality brings to organisations and communities, and demonstrate how organisations can conduct a mutuality analysis using Diversity Atlas.

12:20

[The Cultural Safety Gap: Experiences of the CALD Nursing and Midwifery Workforces](#)

[Helen Macukewicz](#)

Australia's migration policy has provided opportunity for international nurses and midwives to live and work

in NSW. Additionally NSW has many culturally and linguistically diverse nurses and midwives who were born and raised in Australia. These nurses and midwives contribute greatly in supporting our health system to provide culturally appropriate care and facilitate inclusion. Whilst there is a plethora of research in Australia examining best practice in relation to meeting cultural needs of patients and families, little knowledge exists about the experiences of nurses and midwives themselves.

The NSW Nurses and Midwives' Association surveyed its members on their experiences and found many nurses and midwives are working in environments that are culturally unsupportive highlighting concerning gaps in cultural competence within NSW health and aged care workplaces.

29 October 2020 - 12:50

Lunch Break

Session - [CALDWays 2020](#) - 30.0 mins - Plenary Room Day 1

29 October 2020 - 13:20

Session 2

Session - [CALDWays 2020](#) - 90.0 mins - Plenary Room Day 1

13:20

[Diversity and Inclusion: Beyond Tokenism](#)
[Steph Tisdell](#)

Discussing the necessity of representation across all industries, this session will outline the comedian's own experiences within the comedy industry and what tokenism looks and feels like, how we can move beyond it and the importance of role models in that process. There will also be a discussion on inclusion more broadly, including how we can continue to engage our ageing population, especially minority ageing populations.

13:50

[Inclusion and the Aged Care Quality Standards](#)
[Ann Wunsch](#)

This session has been designed to assist aged care providers implement an inclusive approach to service delivery. This approach is in keeping with the Aged Care Quality Standards expectations that organisations have a culture of inclusion and respect where consumers have their identity, culture and diversity valued.

You will be able to learn about:

- How an inclusive approach supports the implementation of the Aged Care Quality Standards;
- Principles of an inclusive approach to service delivery and utilisation of Inclusive Service Standards;
- Implementing the Aged Care Diversity Framework and Action Plans.

14:20

[Embracing Culture and Diversity: A Journey to Becoming an Inclusive Organisation](#)
[Margaret Teuma](#)

This session explores holistic strategies developed by Uniting to drive a culture of diversity and inclusion in their aged care service practice. You will hear about Uniting's journey in creating their new Diversity and Inclusion Strategy: Hard Truths, Hope and Belonging. The strategy strengthens Uniting's leading cultural diversity and inclusion practice through the courage to question and evolve their approach to better address intersectionality, authenticity and consistency of practice to create environment of trust and cultural safety.

29 October 2020 - 15:05

Afternoon Break

Session - [CALDWays 2020](#) - 10.0 mins - Plenary Room Day 1

29 October 2020 - 15:15

Session 3

Session - [CALDWays 2020](#) - 50.0 mins - Plenary Room Day 1

15:15

[The Importance of “Mutuality “](#)

[Rezza Moieni, Peter Mousaferiadis](#)

In this activity-based learning session, Cultural Infusion will explore the importance of benchmarking workforce diversity to the community, explore the benefits that mutuality brings to organisations and communities, and demonstrate how organisations can conduct a mutuality analysis using Diversity Atlas.

15:35

[Co-designing Tech for Care](#)

[Leoni Sanderson, Simon Lowe](#)

You can't change the system unless you work with the people who are affected by it! The Ageing Revolution believes in the concept of design thinking and that industry needs to be working and engaging people with lived experience to co-design technology solutions that improve the lives of all ageing Australians. This presentation will highlight the journey of The Ageing Revolution and how they have used co-design methods and partnerships to develop technology in the ageing sector

15:55

[Day 1: Conclusion & Summary](#)

[Brett de Hoedt](#)
